



## IMPORTANT NOTICE

RE: 000-000-0000-000

October 7, 2004

XXXXXXX  
XXXXXXXXXX  
XXXXXXXXXXXX

Dear xxxxxxx,

Until very recently, M.L.M. Telecommunications, Inc. ("MLM") had been providing your **local telephone service** (dial tone) over the resold facilities of SBC Missouri (SBC). As you may be aware, MLM is no longer able to provide your **local telephone service**.

But for the terms of the agreement governing MLM's service to you, once MLM's account with SBC was disconnected, your **local telephone service** would have been disconnected, too. To prevent your service from being disconnected without notification to you, SBC began providing **local telephone service** to you on October 7, 2004, for a limited transition period. You can continue receiving this service through November 8, 2004, which is the last day of this limited transition period. You will be billed by SBC for services provided to you during this transition period at our prevailing tariff rates.

**Important:** You have a choice in selecting the **local telephone service** provider you want to provide service to you. To continue to receive service after November 8, 2004, you must arrange for service with one of the **local telephone service** providers in your area. Before that date, you must contact the provider you prefer to arrange for service. You must make arrangements with a provider to actually begin providing you service **before** November 8, 2004 to avoid interruption of your service.

Should you wish to continue receiving SBC service after November 8, 2004, please call our business office. The telephone number for the SBC business office in your area is available in your SBC White Pages directory.

**Remember**, you must have replacement service up and running before November 8, 2004. If you fail to have replacement service functioning before November 8, 2004 you may not be able to keep the same telephone number for use with replacement service established after the limited transition service has been disconnected.

If within one week prior to the date of this letter, your **local telephone service** was disconnected or you changed your local telephone service provider, please disregard this letter. **If you have any questions regarding this letter please call 1-800-667-1086.**

Sincerely,

April Mullins

A handwritten signature in cursive script, appearing to read "April Mullins", is written in dark ink.

Manager  
SBC Southwest